Costco Returns Form

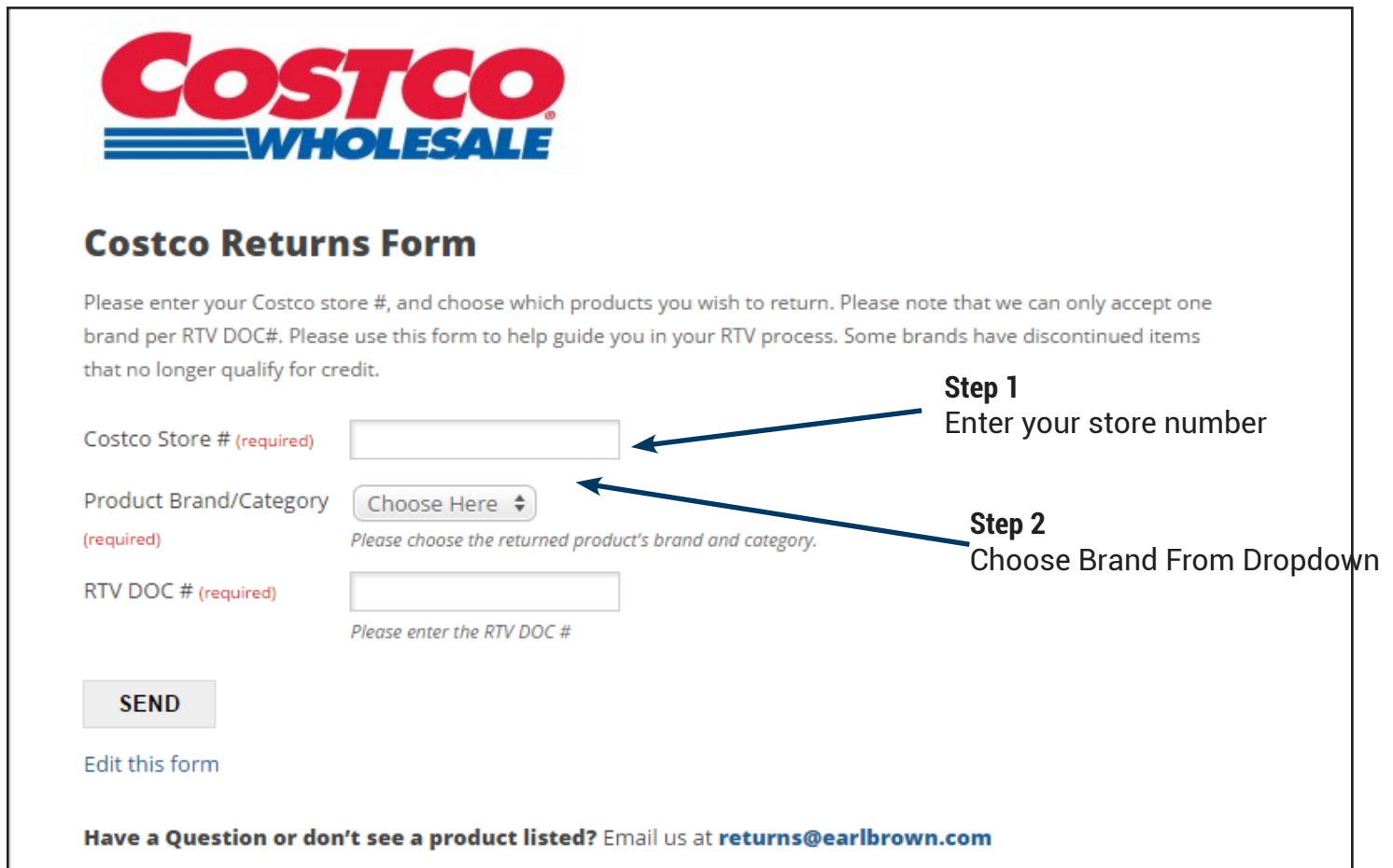**Earl & Brown** — a virtual supply company

Instantly Get an RA 24/7

This how-to guide will show you how to use Earl & Brown's **new** Costco Returns Website. The form will provide you a RA#, Disposition, and return address, all with a few clicks!

Navigate to http://www.earlbrown.com/costco-returns.

Costco Returns Form

Please enter your Costco store #, and choose which products you wish to return. Please note that we can only accept one brand per RTV DOC#. Please use this form to help guide you in your RTV process. Some brands have discontinued items that no longer qualify for credit.

Costco Store # (required)

Product Brand/Category (required)
Choose Here
Please choose the returned product's brand and category.

RTV DOC # (required)
Please enter the RTV DOC #

SEND

Edit this form

Have a Question or don't see a product listed? Email us at **returns@earlbrown.com**

Step 1
Enter your store number

Step 2
Choose Brand From Dropdown

Costco Store # (required) 187

Product Brand/Category (required) Motorola- Bluetooth Wireless
Please choose the returned product's brand and category.

Motorola Cellular/Bluetooth

Please enter the quantity of items being returned next to the product.

919782 (required) 4
Quantity

869485 (required) 3
Quantity

862173 (required) 2
Quantity

320407 (required) 0
Quantity

Step 3
Enter The quantities of the items you wish to return.

Please use the following information when returning Motorola Cellular/Bluetooth

RA#: MOTBLUE14

Disposition: return for credit, ship UPS Ground on #20W7A4

Ship To Return Address:
Motorola Reverse Logistics
5650 Alliance Gateway Freeway
Dock 1 & 2
Fort Worth, TX 76177

Step 4
Use the provided RA#, Disposition and Address to return the product.

RTV DOC # (required)
Please enter the RTV DOC #

Step 5
Enter the RTV Doc #

SEND

Step 5
Click Submit

Step 4

Please follow the return directions on the form, and ship to the specific address. Please note, some items should be donated or no longer qualify for return credit. Please read the directions carefully

Example of Return Shipping Directions

Please use the following information when returning CarCapsule Items

RA#: CARCAP14

Disposition: return for credit, ship UPS Ground on #A20138

Ship To Return Address:

CarCapsule USA Returns

5811 W. Minnesota

Indianapolis, IN 46241

RTV DOC # (required)

> 1233
>
> *Please enter the RTV DOC #*

Please note there will be different vendor UPS account #'s to ship.

Example of Donate/Salvage Directions

Please use the following information when returning Lifeline AAA Kits

RA#: LIFELINE14

Disposition: Donate/salvage.

Ship To Return Address:

DO NOT RETURN.

RTV DOC # (required)

> 1233
>
> *Please enter the RTV DOC #*

If you have any questions on this form or notice any errors, please email info@earlbrown.com for support